

## HELP WITH BILLS

If you are having trouble making regular payments on your Xcel Energy account, contact us as soon as possible. We'll work with you to arrange a payment plan and connect you to other resources that can help.

## WHAT IS THE PROCESS FOR REVIEWING XCEL ENERGY'S REQUEST?

The PUC, the Minnesota Department of Commerce - Division of Energy Resources, the Office of the Attorney General - Residential Utilities Division, public interest groups, and large commercial and industrial customer groups will investigate our proposal.

The PUC will hold public hearings and accept written comments about our rate request. Customers and others will be able to comment on our rate request at the public hearings. You may add verbal comments, written comments, or both into the record. Notice of the public hearing dates and locations will be published in local newspapers, included in monthly bills, and at:

[https://www.xcelenergy.com/company/rates\\_and\\_regulations/filings/minnesota\\_natural\\_gas\\_rate\\_proposal](https://www.xcelenergy.com/company/rates_and_regulations/filings/minnesota_natural_gas_rate_proposal). (Make sure "Minnesota" is selected in the top left-hand corner.)

## MORE INFORMATION

Xcel Energy's current and proposed rate schedules are available at:

### Xcel Energy

Web: <https://www.xcelenergy.com/MNGasRates>

Phone: 800-895-4999

414 Nicollet Mall  
Minneapolis, MN 55401

### Minnesota Department of Commerce

Web: <https://www.edockets.state.mn.us/EFiling/search.jsp>. Select 23 in the year field, enter 413 in the number field, click on Search, and the list of documents will appear on the next page.

U.S. Mail: 85 7th Place East, Suite 280,  
St. Paul, MN 55101

Phone: 651-539-1500 or 800-657-3602

Citizens with hearing or speech disabilities may call through their preferred Telecommunications Relay Service.

## SUBMIT COMMENTS

**The Minnesota Public Utilities Commission is asking customers to comment on Xcel Energy's request for a rate increase. You may send comments in one of the following ways:**

### Minnesota Public Utilities Commission

Online: Visit <https://www.mn.gov/puc/consumers/speak-up>

Select Speak Up!, select this docket (23-413), and add your comments to the discussion.

U.S. Mail: 121 7th Place East, Suite 350,  
St. Paul, MN 55101

Phone: 651-296-0406 or 800-657-3782

Please include in your comments:

1. The specific issues that concern you
2. Any knowledge you have about the issues
3. Your specific recommendation
4. The reason for your recommendation

## IMPORTANT

Comments will be made available to the public on the PUC's website, except in limited circumstances consistent with the Minnesota Government Data Practices Act. The PUC does not edit or delete personally identifying information from submissions.



## XCEL ENERGY MINNESOTA NATURAL GAS RATES

**Interim Change in Natural Gas Rates  
Starting January 1, 2024**

**Until Final Decision is Made**

## XCEL ENERGY'S RATE INCREASE REQUEST

Xcel Energy has asked the Minnesota Public Utilities Commission (PUC) for permission to increase its natural gas rates by \$59.03 million, or approximately 9.6%. Xcel Energy's last request for an increase to natural gas rates was in 2021.

State law allows Xcel Energy to collect higher rates on an interim (temporary) basis while the PUC reviews Xcel Energy's request. The interim rate increase for 2024 is \$51.2 million, or 8.5%, over current rates. Because this increase only applies to the base rate portion of customers' bills (exclusive of fuel costs and certain rate riders), the interim rate request is uniformly billed as a 20.89% increase of that portion of the bill, or \$6.06 per month for an average residential customer. This increase appears on your bill as an interim rate adjustment.

Typically, final rates become effective within 10 months of the date of the Application, unless the review period is extended by the Commission. If final rates are lower than interim rates, Xcel Energy will refund customers the difference with interest. If final rates are higher than interim rates, Xcel Energy will not charge customers the difference.



WHY IS XCEL ENERGY ASKING FOR AN INCREASE?

A number of factors are driving the need for this case. The Company has continued to make capital investments in its natural gas system since it's last rate case and continues to incur costs to serve its customers. Recovering these costs is critical to the Company's ability to continue to provide safe, reliable, and affordable natural gas service to its customers long into the future. At the same time, unprecedented inflation has affected the cost of our operations, from materials and supplies to paying our employees and contractors. In addition, labor shortages, coupled with wage increases and supply chain shortages and delays across industries, have impacted how the Company must manage its operations and labor.

WHAT IS XCEL ENERGY DOING TO CONTROL COSTS?

Xcel Energy's average residential natural gas rates are among the lowest in the nation, and residential natural gas rates will remain among the lowest if this proposal is approved. We are committed to doing all we can to keep costs low for our customers while delivering the safe, reliable energy they depend on. To do so, we are:

- Reviewing and monitoring our business to minimize operating and maintenance cost increases.
- Leading the nation with our energy conservation programs that help customers manage their energy use and save money on their bills.
- Working with local and state agencies that provide energy assistance to low-income customers.

HOW WILL THE RATE CHANGE AFFECT MONTHLY BILLS?

The proposed rate increase will affect individual monthly bills differently, depending on natural gas use and customer type. The proposed rate increase affects only those charges that recover the cost of providing service to our customers – approximately 45% of your total bill. This rate increase does not affect the wholesale cost of the gas, which is passed on to you directly without markup. Your monthly bills will continue to vary due to changes in the wholesale cost of natural gas and individual natural gas use.

The typical residential gas customer uses 73 therms per month. On average, the proposed \$59.03 million rate change would increase the bill for a typical residential natural gas customer by \$6.93 per month or \$83.16 annually.

PROPOSED CHANGES FOR MONTHLY NATURAL GAS BASE RATES

The following chart shows the current and proposed customer charge and distribution charge for each customer class with average natural gas usage.

| PROPOSED CHANGES FOR MONTHLY NATURAL GAS BASE RATES    |                                 |                                  |                             |   |
|--|---------------------------------|----------------------------------|-----------------------------|---|
| Customer Class   | Present Monthly Customer Charge | Proposed Monthly Customer Charge | Present Distribution Charge | Proposed Distribution Charge per Ccf (or therm) |
| Residential  | \$9.00                          | \$11.00                          | \$0.274927                  | \$0.376599                                      |
| Small Commercial                                       | \$20.00                         | \$30.00                          | \$0.219738                  | \$0.278538                                      |
| Large Commercial                                       | \$50.00                         | \$50.00                          | \$0.184101                  | \$0.265771                                      |
| Small Demand - Commodity                               | \$175.00                        | \$175.00                         | \$0.084775                  | \$0.145368                                      |
| Small Demand - Demand                                  |                                 |                                  | \$0.882000                  | \$0.932000                                      |
| Large Demand - Commodity                               | \$275.00                        | \$275.00                         | \$0.084775                  | \$0.145368                                      |
| Large Demand - Demand                                  |                                 |                                  | \$0.882000                  | \$0.932000                                      |
| Small Interruptible Tier I                             | \$150.00                        | \$170.00                         | \$0.148846                  | \$0.205463                                      |
| Small Interruptible Tier II                            | \$150.00                        | \$170.00                         | \$0.148846                  | \$0.184917                                      |
| Medium Interruptible Tier I                            | \$300.00                        | \$300.00                         | \$0.084775                  | \$0.145368                                      |
| Medium Interruptible Tier II                           | \$300.00                        | \$300.00                         | \$0.084775                  | \$0.130831                                      |
| Large Interruptible Tier I                             | \$450.00                        | \$450.00                         | \$0.079765                  | \$0.130725                                      |
| Large Interruptible Tier II                            | \$450.00                        | \$450.00                         | \$0.079765                  | \$0.117653                                      |
| Large Firm Transport                                   | \$300.00                        | \$300.00                         | \$0.084775                  | \$0.145368                                      |
| Large Firm Transport - Dmd                             |                                 |                                  | \$0.882000                  | \$0.932000                                      |
| Small Interruptible Transport                          | \$175.00                        | \$195.00                         | \$0.148846                  | \$0.205463                                      |
| Medium Interruptible Transport                         | \$325.00                        | \$325.00                         | \$0.084775                  | \$0.145368                                      |
| Large Interruptible Transport                          | \$475.00                        | \$475.00                         | \$0.079765                  | \$0.130725                                      |
| Large Interruptible Transport combined with Negotiated | \$300.00                        | \$300.00                         | \$0.031725                  | \$0.031725                                      |

The chart below shows the effect of the interim and proposed rate change on monthly bills for customers with average natural gas usage.

| AVERAGE MONTHLY BILLS            |  |                                      |                                      |                                       |
|----------------------------------|--|--------------------------------------|--------------------------------------|---------------------------------------|
| Customer Class                   | Average Monthly Usage in Ccf (or therms) | Average Monthly Bill – Current Rates | Average Monthly Bill – Interim Rates | Average Monthly Bill – Proposed Rates |
| Residential                      | 73                                       | \$67                                 | \$73                                 | \$74                                  |
| Small Commercial                 | 186                                      | \$157                                | \$169                                | \$173                                 |
| Large Commercial                 | 1,311                                    | \$968                                | \$1,029                              | \$1,059                               |
| Small Demand                     | 7,765                                    | \$5,403                              | \$5,763                              | \$5,825                               |
| Large Demand                     | 17,821                                   | \$11,861                             | \$12,615                             | \$12,818                              |
| Small Interruptible              | 6,639                                    | \$3,620                              | \$3,858                              | \$3,932                               |
| Medium Interruptible             | 46,065                                   | \$20,958                             | \$21,836                             | \$23,163                              |
| Large Interruptible              | 713,546                                  | \$313,983                            | \$325,968                            | \$341,268                             |
| Large Firm Transport**           | 133,497                                  | \$18,990                             | \$22,602                             | \$25,702                              |
| Small Interruptible Transport**  | 6,639                                    | \$1,248                              | \$1,491                              | \$1,559                               |
| Medium Interruptible Transport** | 195,706                                  | \$19,406                             | \$22,940                             | \$28,774                              |
| Large Interruptible Transport**  | 2,098,693                                | \$71,065                             | \$85,037                             | \$93,580                              |

\*\*Transportation classes bill estimates do not include the cost of gas